

Terms and Conditions:

1. Total Price includes Pujari/Priest Charges, Ingredient/Items Charges related to Puja/Ritual only & Taxes as applicable. In case of cancellation of booking by customer, 75% of Total price will be refundable up to 5-7 Days prior to Puja/Ritual Date and 50% of the Total Price refundable up to 2-4 days prior to Puja/Ritual Date. However, no booking amount will be refundable in case of cancellation of booking by customer prior to 0-1 day of Puja/Ritual Date.
2. Additional items except anything used for Puja/Ritual (e.g., items used for reception of guests) & Items for Boli-Bidhan, Daan (Animal Sacrifice, Any kind of Offering), Idol (Murty), Bronze/Brass/Copper Items are not included in our List of Ingredients/Items. Items for Boli-Bidhan, Daan, Idol (Murty) and Additional items to be arranged by customers on their own.
3. In case of unavoidable circumstances like natural calamities, strikes/bandhs etc., your booking may be cancelled without any prior notice and that in any case will draw no legal attention. Total booking amount will be refundable to the customer in such cases.
4. Booking should be prior to 10-12 days from the Date of Puja/Other Rituals.
5. Governing Law & Jurisdiction- Resolution of all civil/criminal disputes and infringement will be governed by and construed in accordance with the laws of the State of Assam and you submit to the non-exclusive jurisdiction at the district head quarter of Kamrup Metro in the state of Assam.

Cancellation Policy:

1. In case of cancellation of booking by customer, 75% of Total price will be refundable up to 5-7 Days prior to Puja/Ritual Date and 50% of the Total Price refundable up to 2-4 days prior to Puja/Ritual Date. However, no booking amount will be refundable in case of cancellation of booking by customer prior to 0-1 day of Puja/Ritual Date.
2. In case of unavoidable circumstances, customer booking for a Puja/Ritual may be cancelled by Book My Puja without any prior notice and that in any case will draw no legal attention. Total booking amount will be refundable to the customer in such cases.